



National Development Team **for inclusion**

# **Day Services Modernisation Network Meeting 12<sup>th</sup> November 2009**

**Issues, Approaches and Support  
Working with Day Services**



National Development Team **for inclusion**

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# Purpose of NDTI

The National Development Team for Inclusion is a not for profit organisation concerned with promoting inclusion and equality for people who have traditionally had poor outcomes from public services and need support to lead a fuller lives. We have a particular interest in issues around age, disability and health.

# Aims of NDTI

- Shape and influence policy and public debate
- Enable a stronger voice of people to be heard
- Help services to work differently so that they promote inclusive lives
- Help communities to be welcoming and inclusive.

# To achieve this, we have five major programmes of work:

- Community Inclusion
- Person centred approaches to public services
- Employment and paid work
- Housing and home
- Transitions and life chances

# Other areas of work include....

- Working with range of providers across UK delivering Social Inclusion Training
- Supporting other sectors including Learning Disability & Older People Services
- Drawing on similar themes, issues and challenges
- Positively challenging and supporting day services to be inclusive
- Working with people who need support, carers, frontline staff & managers

# Main focus of Training & Support

- Introducing concept of Inclusion
- Day Service Modernisation
- Person centred approaches
- Growing Friendships
- Community Mapping
- Building Strategies to Support Inclusion
- Using the Inclusion Web
- Training the Trainers...Passing on the Messages
- Involving the Right People – Staff Recruitment

# Main Issues.....?

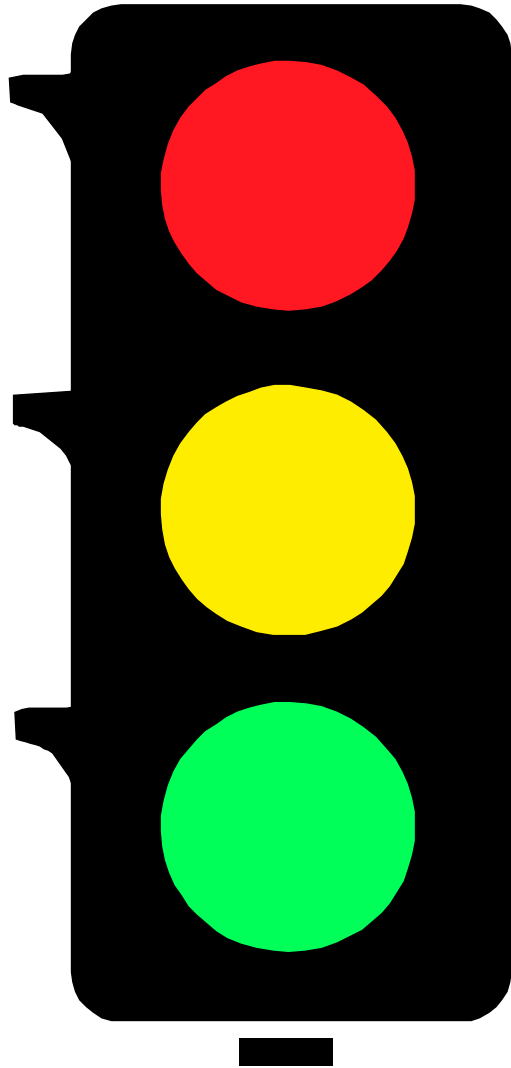
- Human beings don't like change!
- Care vs Support
- Knowing your history
- Political context and the bigger picture
- Buildings.....!!!
- Supporting with Taped workforces
- Different skills required
- Not everyone can make cultural shift
- Challenges around 'User Led'?
- Perceptions of community
- Thinking outside the box
- Professional boundaries & risk

# Approaches....

- Challenging to let go of the power
- Reflecting on the good and the bad
- Looking at our own lives
- Finding common ground
- Belief we can move mountains
- Half full – half empty?
- Sign up top to bottom
- Empowering everyone
- Getting partners on board
- Sharing new visions for the future

# Supporting People.....

- Involving everyone
- Allowing people to grieve
- Respecting different views and experience
- Finding common ground
- 'Fluffy Trouble Makers!'
- Half full – half empty?
- Sign up top to bottom
- Empowering everyone
- Getting partners on board
- Sharing new visions for the future
- Personalisation – the way forward



**Disability places,  
just users and staff**

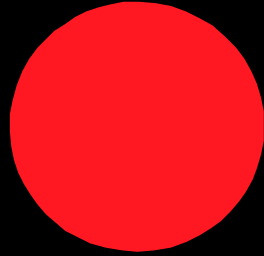
**Ordinary places,  
but a user-only group**

**Shoulder to shoulder with the  
general public**

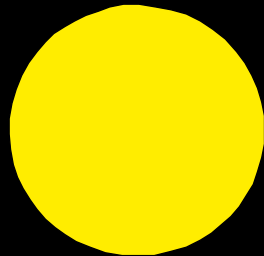
Positives

Negatives

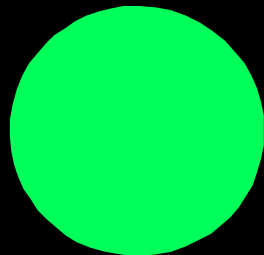
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Positives	Negatives