

# Mental Health Day Services E-Bulletin

July 2007

- **DAY SERVICES AND COMMUNITY ENTERPRISE NETWORK**

Are you seeking to create opportunities for service users by engaging with community resources in creative and innovative ways?

Have you formed enterprising partnerships with community organisations?

Do you sometimes feel isolated in undertaking this work?

The National Social Inclusion Programme is seeking to establish a Day Services and Community Enterprise Network for providers, to connect people undertaking this sort of work together and facilitate the sharing of effective approaches.

If you are interested in being involved please e-mail

[ben.taylor@londondevelopmentcentre.org](mailto:ben.taylor@londondevelopmentcentre.org) and we'll be in touch with further details.

- **OUTCOME MEASUREMENT**

What changes are taking place in the lives of service users through accessing your day service, and can you prove it? Increasingly these are questions Commissioners are asking of providers. So how can you provide evidence?

Two of the leading measurement tools which can be used in reviewing outcomes with individual service users (and from which results can be aggregated) are:

- The Social Inclusion Web, developed by the National Development Team (NDT) and focusing on outcomes relating to social inclusion. Download from: [www.ndt.org.uk](http://www.ndt.org.uk) and contact the NDT for more information.
- The Outcomes Star, originally developed for use in services working with homeless people, but being adopted by some mental health day services. Download, with accompanying guidance, from: [www.homelessoutcomes.org.uk](http://www.homelessoutcomes.org.uk)

In terms of what day services should be measuring, the National Social Inclusion Programme is working with Commissioners to develop a Day Services Outcome Indicators Framework, details of which will be shared through the Day Services E-Bulletin when complete.

- **CHARGING FOR DAY SERVICES**

Concerns have recently been raised about Local Authorities charging service users to access mental health day services as part of a wider charging policy.

Has this been an issue in your area? If so, how has it been resolved? Please get in touch at [ben.taylor@londondevelopmentcentre.org](mailto:ben.taylor@londondevelopmentcentre.org) if you have any examples of this.

- **DAY SERVICES QUESTIONNAIRE**

Many thanks to all of you who completed the questionnaire regarding day services in your local area. A total of over 130 questionnaires were returned and they will contribute to the forthcoming report on implementation of the Day Services Commissioning Guidance, due to be published towards the end of the year.

E-bulletin produced by Ben Taylor, National Day Services Lead at the National Social Inclusion Programme

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